

SEWER

Your monthly sewer charge is calculated based on one of the following:

- Your actual water consumption
- Your winter average

Either calculation must remain in place for one year, from May through April.

If you have an irrigation meter, your sewer charge will be calculated based on actual water consumption. From the domestic meter.

The winter quarter average usage period begins in November and ends in April. The city is divided into four cycles; your start date will vary depending on your location.

In order to achieve the minimum sewer rate of **\$41.00** your average monthly water consumption must be **562** cubic feet or less. Your consumption can be found on the water meter information section of your monthly billing statement.

Your sewer charge consists of a base amount of **\$41.00 + \$7.30** for every 100 cubic feet of water consumed exceeding 562 cubic feet.

Sewer fee to cover fixed costs during months without activity.....**\$30.75**

Statement

SAMPLE STATEMENT

ACCOUNT INFORMATION

ACCOUNT NUMBER: 0012345-0006789
 SERVICE ADDRESS: 19602 WATER WEASEL DR
 RATE CLASS: RESIDENTIAL
 SERVICE PERIOD: 06/05/2018 TO 07/03/2018
 BILLING DATE: 07/19/2018
 DUE DATE: 08/09/2018

WATER METER INFORMATION

Meter	Type	Current	Previous	Usage (Cubic Feet)	Usage (Gallons)
122345678	WA	100562	100000	562	4204

NEW CHARGES

BASE CHARGE	\$5.16
WA WATER	\$7.31
SW SEWER	\$41.00
TRASH	\$17.00
SALES TAX	\$1.20
TOTAL CURRENT CHARGES	\$7167

Added charges will apply if your account has multiple meters

PAYMENT OPTIONS

- One time payment and autopay online at <https://lha2-egov.aspgov.com>
- Autopay monthly with Surepay
- Pay by phone with automated system at 928-453-4146 (no charge)
- *In person at City Hall with two available drop boxes*

For water saving tips, please visit our conservation website at:

www.havasuwatersavers.org



LAKE HAVASU CITY

Water, Sewer and Trash Rates and Regulations



LAKE HAVASU CITY

Administrative Services
Customer Service
2330 McCulloch Blvd. N.
Lake Havasu City, AZ 86403

(928) 453-4146 Telephone
(928) 855-5327 Fax
(888) 546-4146 Toll Free

www.lhcaz.gov

Local phone numbers:
Public Works Department:
928-855-2618
Republic Services: 928-855-9441
Unisource: 877-837-4968

WATER

Every applicant shall be liable for services furnished until the city receives written or verbal notice to cancel and shut off the water.

Applicants for water service may be required to pay a deposit fee based upon the type of service requested. The deposit will be held for one year. If the customer has a satisfactory payment record, the deposit will be applied as a payment to their account. Deposits will not be applied to delinquent accounts unless service is cancelled.

Meters are read monthly and billings are mailed monthly. You will be charged for all water received through your meter during the period between two meter reading dates plus a monthly meter charge. These charges are due and payable immediately. A 10% penalty charge is applied if payment is not received within 5 days of the due date on your bill.

Failure to receive bills or notices shall not prevent such bills from becoming delinquent, nor relieve the customer of their obligations.

To see our meter reading schedule, please visit our website at:
www.lhcaz.gov

Non-payment of any portion of the utility bill may result in a delinquent water balance and possible discontinuance of water services. If an account becomes delinquent, customers shall receive a final disconnect notice included with their next statement. Account is eligible for disconnection if delinquent balance is not paid by the due date on the final disconnect notice. The city will notify the user of the delinquency which will result in discontinuance of service. The city may, without any further notice, discontinue service until all outstanding charges are paid in full, including a charge for restoration of service and a deposit.

A water user having a delinquent account on one premise may not receive water services on a new or other account on another premise until delinquent account has been paid, including penalties, if any.

- Establishment Fee*.....**\$35.00**
- Same Day Service/Reconnect fee*.....**\$70.00**
- Deposit to reconnect services*.....**\$50.00**
- Deposit without Sewer*.....**\$50.00**
- Deposit with Sewer*.....**\$100.00**

TRASH

Every residence is charged monthly by the city for trash service. This is a mandatory charge that can only be terminated upon the termination of all water service to the premises. Trash service is provided by Republic Services. Contact Republic services or visit our website to know your trash

Water Rates (Usage)			
<i>In District</i>		<i>Out of District</i>	
Single Family Residential			
0 - 1,300 cf	\$1.35	0 - 1,300 cf	\$1.69
1,301 - 2,500	\$1.76	1,301 - 2,500	\$2.20
2,501 - 5,000	\$2.16	2,501 - 5,000	\$2.70
Over 5,000	\$2.70	Over 5,000	\$3.38
Multi Family Residential			
0 - 2,600	\$1.35	0 - 2,600	\$1.69
2,601 - 55,000	\$1.76	2,601 - 55,000	\$2.20
55,001 - 200,000	\$2.16	55,001 - 200,000	\$2.70
Over 200,000	\$2.70	Over 200,000	\$3.38
Commercial/Industrial			
0 - 31,500	\$1.76	0 - 31,500	\$2.20
31,501 - 340,000	\$2.16	31,501 - 340,000	\$2.70
Over 340,000	\$2.70	Over 340,000	\$3.38
Irrigation Rates (Usage)			
Single Family Residential			
0 - 1,200	\$1.76	0 - 1,200	\$2.20
1,201 - 3,700	\$2.16	1,201 - 3,700	\$2.70
Over 3,700	\$2.70	Over 3,700	\$3.38
Other			
0 - 16,000	\$1.76	0 - 16,000	\$2.20
16,001 - 89,000	\$2.16	16,001 - 89,000	\$2.70
Over 89,000	\$2.70	Over 89,000	\$3.38
Hydrant			
All	\$2.70	All	\$3.38
RV Parks			
0 - 39,000	\$1.35	0 - 39,000	\$1.69
39,001 - 86,000	\$1.76	39,001 - 86,000	\$2.20
86,001 - 150,000	\$2.16	86,001 - 150,000	\$2.70
Over 150,000	\$2.70	Over 150,000	\$3.38
Monthly Base Charge by Meter Size			
<i>In District</i>		<i>Out of District</i>	
3/4"	\$5.16	3/4"	\$6.45
1"	\$8.17	1"	\$10.21
1 1/2"	\$16.69	1 1/2"	\$20.86
2"	\$28.17	2"	\$35.21
3"	\$52.66	3"	\$65.83
4"	\$97.09	4"	\$121.36
6"	\$198.95	6"	\$248.69
8"	\$283.91	8"	\$354.89
Cross Connection Control Device			
Billed per month			\$2.75
Annual Cross Connection Device Monitoring			\$35.00